5   IN THE CLAIMS:

Please amend the claims as indicated below:

1. (Currently Amended) A method for providing a notification of an event, said method comprising the steps of:

10   receiving a communication;

in response to said receipt of said communication, performing the following steps:

determining an originating endpoint address on a network associated with said received communication;

identifying one or more designated persons ~~associated with~~ that have been previously

15   designated for said originating endpoint address ~~associated with said communication~~, wherein at least one of said designated persons is not a sender of said communication;

generating a notification message; and

sending said notification message to said one or more designated persons.

20   2. (Previously Presented) The method of claim 1, wherein said notification message is provided to said one or more designated persons in accordance with preference information specified by each of said one or more designated persons.

3. (Previously Presented) The method of claim 1, wherein content for said notification

25   message is obtained substantially close in time to when said notification message is provided to said one or more designated persons.

4. (Original) The method of claim 2, wherein said preference information includes at least one media preference.

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5. (Original) The method of claim 2, wherein said preference information includes at least one human language type preference.

6. (Original) The method of claim 1, wherein said endpoint is identified based on a

35   telephone number of a calling party associated with said communication.

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7. (Original) The method of claim 1, wherein said endpoint is identified based on an address associated with said communication.

8. (Original) The method of claim 1, wherein said identifying, generating and sending
10   steps are performed in response to said received communication being placed to a specified telephone number.

9. (Original) The method of claim 1, wherein said event is an emergency that has been reported to a receiver.

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10. (Original) The method of claim 1, wherein said event is a telephone call that has been placed to a help desk.

11. (Original) The method of claim 1, further comprising the step of receiving at least
20   one response to said notification message.

12. (Previously Presented) The method of claim 1, further comprising the step of receiving at least one status update from at least one of said one or more designated persons.

25   13. (Original) The method of claim 1, further comprising the step of dispatching an appropriate response to said communication.

14. (Original) The method of claim 13, further comprising the step of receiving at least one status update from a person associated with said appropriate response.

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15. (Previously Presented) The method of claim 1, further comprising the step of notifying at least one of said one or more designated persons of a status update

16. (Previously Presented) The method of claim 1, wherein said notification message is

5   provided to said one or more designated persons in accordance with a communication flow that describes whether each of said one or more designated persons is notified based on a response from at least one other of said one or more designated persons.

10   17. (Currently Amended) An apparatus for providing a notification of an event, comprising:

a memory; and

at least one processor, coupled to the memory, operative to:

receive a communication;

in response to said receipt of said communication, perform the following:

15   determine an originating endpoint address on a network associated with said received communication;

identify one or more designated persons ~~associated with~~ that have been previously designated for said originating endpoint address ~~associated with said communication~~, wherein at least one of said designated persons is not a sender of said communication;

20   generate a notification message; and

send said notification message to said one or more designated persons.

18. (Previously Presented) The apparatus of claim 17, wherein said notification message is provided to said one or more designated persons in accordance with preference information specified

25   by each of said one or more designated persons.

19. (Original) The apparatus of claim 17, wherein said endpoint is identified based on a telephone number of a calling party associated with said communication.

30   20. (Original) The apparatus of claim 17, wherein said endpoint is identified based on an address associated with said communication.

21. (Original) The apparatus of claim 17, wherein said event is an emergency that has been reported to a receiver.

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22. (Original) The apparatus of claim 17, wherein said event is a telephone call that has been placed to a help desk.

23. (Original) The apparatus of claim 17, wherein said processor is further configured to
10   receive at least one response to said notification message.

24. (Original) The apparatus of claim 17, wherein said processor is further configured to receive at least one status update.

15   25. (Original) The apparatus of claim 17, wherein said processor is further configured to dispatch an appropriate response to said communication.

26. (Currently Amended) An article of manufacture for providing a notification of an event, said article of manufacture comprising a machine readable medium containing one or more
20   programs which when executed implement the steps of:
        receiving a communication;
        in response to said receipt of said communication, performing the following steps:
        determining an originating endpoint address on a network associated with said received communication;
25   identifying one or more designated persons associated with that have been previously designated for said originating endpoint address associated with said communication, wherein at least one of said designated persons is not a sender of said communication;
        generating a notification message; and
        sending said notification message to said one or more designated persons.

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